IMPORTANT UPDATE! BCBSAZ will continue the post-acute preservice review waiver until further notice

pages.azblue.com/COVID-19-emergency-measures-update--NOV-2021.html

In response to the unexpected impact of increased COVID-19 cases and concerns about hospital capacity across the state, Blue Cross® Blue Shield® of Arizona (BCBSAZ) will continue the waiver of preservice reviews for transitions from acute care to post-acute care facilities. This is a change from the message in our November 11 email notice about discontinuing this waiver effective December 15, 2021. We have updated our plans and will keep this waiver in place until further notice.

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BCBSAZ covers *all* authorized COVID-19 vaccines and boosters

Reminder: On November 15, we removed member cost-share waivers for telehealth services *not* related to COVID-19 testing. We have added a cost-share waiver for monoclonal antibody treatment. See the updated list below for details.

TYPE OF WAIVER/ADJUSTMENT	LINE OF BUSINESS	TIME FRAME
Preservice review waiver for all transitions from acute care to post-acute care facilities (SNF/EAR/LTAC) *You must notify BCBSAZ within 72 hours of admission and send medical records within three days for concurrent review.*	**Most BCBSAZ commercial plans** (excludes self-funded groups with customized prior authorization requirements) **Federal Employee Program® (FEP®) plans** **BCBSAZ-administered Medicare Advantage (MA) plans** (*not* those administered by P3 Health Partners and Arizona Priority Care)	**UNTIL FURTHER NOTICE**

NOTE: For the duration of the public health emergency, the transfer of a patient **with, or suspected of having, COVID-19** from an emergency room to a different facility through the **ADHS Arizona Surge Line** does *not* require prior authorization (regardless of the receiving facility's network status). This applies to patients with benefit plans that are regulated by the Arizona Department of Insurance (e.g., fully insured BCBSAZ group and individual plans).

Waiver of three-day prior hospitalization requirement for SNF stays	**Medicaid** and **traditional Medicare**	Duration of COVID-19 public health emergency
PCP referral waiver for **COVID-19 testing** (testing must be consistent with CDC guidelines)	**PCP Coordinated Care HMO plans**	
Waiver of **early refill limits on 30-day prescriptions** for maintenance medications	**FEP plans**	
Preservice review waiver for **COVID-19 testing and treatment** (consistent with CDC guidelines)		
Preservice review waiver for **COVID-19 testing** (testing must be consistent with CDC guidelines)	**ALL plans**	

MEMBER COST-SHARE WAIVERS	LINE OF BUSINESS	TIME FRAME
Member cost-share waiver for **in-network tele-everything services** *NOT* related to COVID-19 testing (see below)	**BCBSAZ individual and fully insured group plans and BCBSAZ-administered MA plans**	**Discontinued starting 11/15/2021**
Member cost-share waiver for **in- and out-of-network telehealth services** related to COVID-19 testing only	**All BCBSAZ commercial plans and BCBSAZ-administered MA plans**	Duration of COVID-19 public health emergency
Member cost-share waiver for **COVID-19 testing** (testing must be consistent with CDC guidelines)	**ALL plans**	
Member cost-share waiver for **in-network telehealth services** related to COVID-19 diagnosis codes only	**FEP plans**	Duration of COVID-19 public health emergency
Member cost-share waiver for **COVID-19 treatment** (treatment must be consistent with CDC guidelines)		
Member cost-share waiver for **monoclonal antibody treatment** (consistent with CDC guidelines)	**BCBSAZ individual and fully insured group plans and BCBSAZ-administered MA plans**	**Effective November 3 until further notice**

Note: Self-funded employer groups and other BCBS Plans determine their own member-benefit coverage and waivers of cost-share and preservice-review requirements.

For more information about our response to the COVID-19 pandemic, please visit our COVID-19 updates page.

Arizona Priority Care and P3 Health Partners are separate, independent companies that provide services to BCBSAZ Medicare Advantage providers and members.

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Our members can take a digital ID card with them wherever they go with the MyBlue AZ^{SM} mobile app.