


# Get quick access to helpful 2021 provider resources

 [pages.azblue.com/Link-to-topic-specific-e-learning-and-guides---FEB-2021.html](https://pages.azblue.com/Link-to-topic-specific-e-learning-and-guides---FEB-2021.html)

[Sign in – Secure Provider Portal](#) 



In addition to our 2021 Provider Operating Guides, Blue Cross® Blue Shield® of Arizona (BCBSAZ) offers topic-specific provider e-learning modules and guides. These resources work well for office staff training or as handy references for questions.

 **In This Issue**

**It's American Heart Month: Empower your diabetes and heart disease patients**

For your convenience, here are links to some recently updated resources that can help you understand more about certain lines of business and associated benefit plans. You can also access these through our secure provider portal at [azblue.com/providers](https://azblue.com/providers) using the navigation indicated below:

- **BCBSAZ Medicare Advantage Provider E-learning** – “Education & Training > Provider Webinars and E-learning > Provider E-learning” (this e-learning is also available in the MA secure portal at “[azbluemedicare.com/login](https://azbluemedicare.com/login) > Resources”)
- **BlueDental<sup>SM</sup> Provider Manual** – “Provider Resources > Dental Resources” (this manual is also available in the BlueDental secure portal at “[azbluedentalprovider.dominionnational.com](https://azbluedentalprovider.dominionnational.com) > Resources”)
- **PCP Coordinated Care HMO Provider E-learning** – “Education & Training > Provider Webinars and E-learning > Provider E-learning”
- **PCP Coordinated Care HMO Provider Guide** – “Provider Resources > Guides > PCP Coordinated Care HMO Plans”

For more information about provider resources or to schedule a virtual staff training, please contact your provider liaison or call us at 602-864-4231 or 1-800-232-2345, ext. 4231.

---

BlueDental is a service mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.

---

In This Issue:

- [Build patient confidence in COVID-19 vaccines](#)
  - [Do we have your updated group NPI number?](#)
  - [Annual fee schedule updates delayed until May](#)
  - [2021 revisions to E/M codes for office visits](#)
  - [Link to topic-specific e-learning and guides](#)
  - [Avoid claim processing delays for CHS members](#)
-