## How to check network status

pages.azblue.com/Not-sure-youre-in-network-Heres-how-to-check---APR-2022.html





Blue Cross® Blue Shield® of Arizona benefit plans use various networks to give members a wide range of options for their healthcare. Employer groups may change their benefit plan options upon renewal, including different plans and networks. To help members avoid out-of-



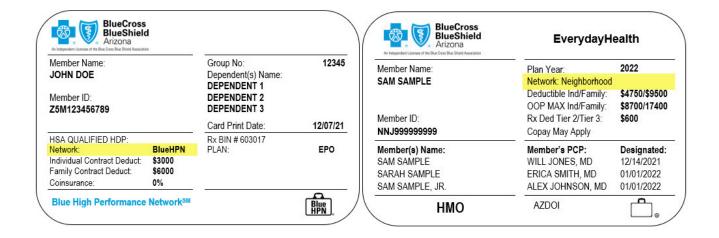
See who's in-network for BlueHPN

your network participation status before scheduling services. It's equally important to refer members to providers who are in-network for their specific benefit plan (see our Patients count on you to refer in network! article).

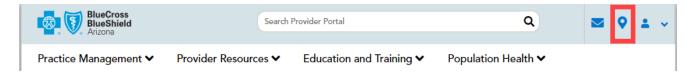
## Not sure if you're in-network? Here's how to check

network costs, we ask that you make it a protocol to check

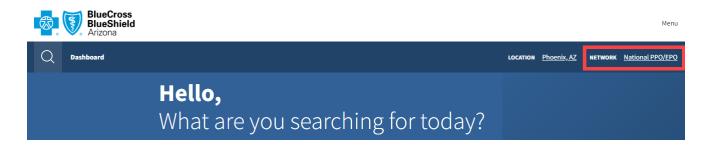
STEP 1: Check the member's ID card. Here are a couple of examples showing where the network name is displayed:



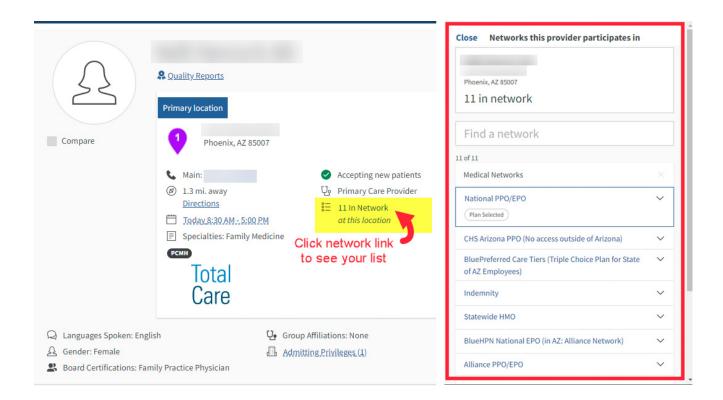
**STEP 2:** Access the provider directory to check your network status:



STEP 3: Select the National/PPO network:



**STEP 4:** Access the provider's listing and click "In Network" to see current network status:



Scroll through the list to see if the network on the member's ID card is included. If not, you are considered out-of-network for that particular member. Be sure to let the member know that before rendering services. Members with HMO and EPO plans have limited coverage for out-of-network services.

**Note:** Medicare Advantage network participation status can only be checked through the separate Medicare Advantage provider directory.

## Questions?

If you have questions, your provider liaison can help. You can find contact information for your provider liaison at <u>azblue.com/liaison</u>. Thank you for helping our members avoid out-of-network costs.

Our members can take a digital ID card with them wherever they go with the MyBlue AZ<sup>SM</sup> mobile app.

