

How to check network status

 pages.azblue.com/Not-sure-youre-in-network-Heres-how-to-check---APR-2022.html

[Sign in – Secure Provider Portal](#) 



Blue Cross® Blue Shield® of Arizona benefit plans use various networks to give members a wide range of options for their healthcare. Employer groups may change their benefit plan options upon renewal, including different plans and networks. To help members avoid out-of-network costs, we ask that you make it a protocol to check your network participation status before scheduling services. It's equally important to refer members to providers who are in-network for their specific benefit plan (see our [Patients count on you to refer in network!](#) article).

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[See who's in-network for BlueHPN](#)


Not sure if you're in-network? Here's how to check

STEP 1: Check the member's ID card. Here are a couple of examples showing where the network name is displayed:

BlueCross BlueShield Arizona
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Member Name: JOHN DOE	Group No: 12345
Member ID: Z5M123456789	Dependent(s) Name: DEPENDENT 1 DEPENDENT 2 DEPENDENT 3
HSA QUALIFIED HDP: Network: BlueHPN	Card Print Date: 12/07/21
Individual Contract Deduct: \$3000	Rx BIN # 603017
Family Contract Deduct: \$6000	PLAN: EPO
Coinurance: 0%	

Blue High Performance NetworkSM




BlueCross BlueShield Arizona
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EverydayHealth

Member Name: SAM SAMPLE	Plan Year: 2022
Member ID: NNJ999999999	Network: Neighborhood
	Deductible Ind/Family: \$4750/\$9500
	OOP MAX Ind/Family: \$8700/17400
	Rx Ded Tier 2/Tier 3: \$600
	Copay May Apply
Member(s) Name: SAM SAMPLE SARAH SAMPLE SAM SAMPLE, JR.	Member's PCP: Designated: WILL JONES, MD 12/14/2021 ERICA SMITH, MD 01/01/2022 ALEX JOHNSON, MD 01/01/2022

HMO **AZDOI**



STEP 2: Access the provider directory to check your network status:

BlueCross BlueShield Arizona

Search Provider Portal

Practice Management ▼ Provider Resources ▼ Education and Training ▼ Population Health ▼

STEP 3: Select the National/PPO network:

BlueCross BlueShield Arizona

Menu

Dashboard

LOCATION Phoenix, AZ NETWORK **National PPO/EPO**

Hello,
What are you searching for today?

STEP 4: Access the provider's listing and click "In Network" to see current network status:

Primary location

1 Phoenix, AZ 85007

Main: 1.3 mi. away
[Directions](#)
 Today 8:30 AM - 5:00 PM
 Specialties: Family Medicine
 PCMH

Accepting new patients
 Primary Care Provider
 11 In Network at this location

Click network link to see your list

Total Care

Languages Spoken: English
 Gender: Female
 Board Certifications: Family Practice Physician

Group Affiliations: None
 Admitting Privileges (1)

Close Networks this provider participates in

Phoenix, AZ 85007
 11 in network

Find a network

11 of 11

Medical Networks

National PPO/EPO
 Plan Selected

CHS Arizona PPO (No access outside of Arizona)

BluePreferred Care Tiers (Triple Choice Plan for State of AZ Employees)

Indemnity

Statewide HMO

BlueHPN National EPO (in AZ: Alliance Network)

Alliance PPO/EPO

Scroll through the list to see if the network on the member's ID card is included. If not, you are considered out-of-network for that particular member. Be sure to let the member know that before rendering services. Members with HMO and EPO plans have limited coverage for out-of-network services.

Note: Medicare Advantage network participation status can only be checked through the separate [Medicare Advantage provider directory](#).

Questions?

If you have questions, your provider liaison can help. You can find contact information for your provider liaison at azblue.com/liaison. Thank you for helping our members avoid out-of-network costs.

Our members can take a digital ID card with them wherever they go with the MyBlue AZSM mobile app.

